EGW Appliances and Hardware

Product Name	Item Code	List Price
Emergency Gateway Appliance ** Hardware appliance, includes license for 2,500 Endpoints. Ordered per appliance pair.	HW911-EGWVPC	$59,400.00
Emergency Gateway Appliance - Additional License** Additional 2,500 Endpoint licenses for Emergency Gateway HW appliance. Ordered per appliance pair.	SW911-EGWALF	$12,900.00
Remote Management Embedded Ethernet NIC ** Optional hardware for the EGW. Ordered per appliance pair.	HW911-EGWRAC	$1021.25
Hardware Refresh – Dual for Emergency Gateway Pair **	HW911-HWREFD	$18,000.00

**** Note: Due to limited availability, deployment mgt approval required before quoting**

Software Licenses

Product Name	Item Code	Price
Emergency Gateway Virtual Appliance - SMB Edition Virtual Appliance 500 Endpoints. Ordered per virtual appliance pair.	SW911-EGWVAP	$17,500.00
Emergency Gateway Virtual Appliance - Enterprise Edition Virtual Appliance with license for 2,500 Endpoints. Ordered per virtual appliance pair.	SW911-EGWEVA	$49,500.00
Emergency Gateway Virtual Appliance - Additional SMB License Additional 250 Endpoint licenses. Ordered per virtual appliance pair.	SW911-EGWVAL	$6,450.00
Emergency Gateway Virtual Appliance - Additional Enterprise License Additional 2,500 Endpoint licenses for Emergency Gateway Virtual Appliance – enterprise license. Ordered per virtual appliance pair	SW911-EGWEVL	$12,900.00
Desk Alert Software Client software license, unlimited license per Emergency Gateway appliance pair	SW911-DALPKG	$8.868.75
Emergency Gateway Virtual Appliance - Additional Enterprise License with ERS Additional 2,500 Endpoint licenses for Emergency Gateway Virtual Appliance – enterprise license. Ordered per virtual appliance pair	SW911-EGEEVL	$6.450.00
Emergency Gateway Virtual Appliance - Additional SMB License with ERS Additional 250 Endpoint licenses. Ordered per virtual appliance pair.	SW911-EGEVAL	$4,300.00
Emergency Gateway Appliance - Additional License with ERS Additional 2,500 Endpoint licenses for Emergency Gateway HW appliance. Ordered per appliance pair	SW911-EGEALF	$6,450.00

EGW Setup Fees and Professional Services

Product Name	Item Code	Price
Professional Implementation Service Package, 60 hrs	PROSR-PPKG60	$12.545.00
Professional Implementation Service Package, 40 hrs	PROSR-PPKG40	$9.460.00
Professional Implementation Service Package, 30 hrs	PROSR-PPKG30	$7256.25
Professional Implementation Service Package, 100 hrs hours over 100 hours will incur cost of 250$ per hour	PROSR-PPKG1H	$20.962.50
Professional Implementation - Per Hour	PROSR-PISHRR	$268.75
VMWare Emergency Gateway Refresh	PROSR-VMRFSH	$2,687.50

Annual Maintenance & Support

Product Name	Item Code	Price
Desk Alert Annual Maintenance Fee No charge for 1st year when purchased concurrently with EGW	PROSR-DAKAMF	$1,596.37
Emergency Gateway -hardware Annual Maintenance fee for base EGW with 2500 Endpoint license. No charge for 1st year.	PROSR-EGWAMF	$9,578.25
Emergency Gateway Licenses Annual Maintenance fee per additional 2,500 user license. No charge for 1st year when purchased concurrently with EGW.	PROSR-EGWALE	$2,322.00
Virtual EGW Enterprise Edition Maintenance fee for base enterprise Virtual EGW with 2,500 Endpoint user licenses. No charge for 1st year.	PROSR-EGWVEM	$9,578.25
Virtual EGW Enterprise Edition Additional License Maintenance fee per additional 2,500 Endpoint license. No charge for 1st year when purchased concurrently with V-EGW.	PROSR-EGWVEA	$2,160.00
Virtual EGW SMB Edition Maintenance fee for base Virtual EGW SMB edition with 500 Endpoint licenses. No charge for 1st year.	PROSR-EGWVAM	$2,322.00
Virtual EGW SMB Edition Additional License Maintenance fee per additional 250 Endpoint license. No charge for 1st year when purchased concurrently with Virtual EGW.	PROSR-EGWALV	$1,161.00

Managed Services Monthly Fees

Product Name	Item Code	Price
EGW Managed Services Integration Fee	MNGSV-EGWINT	$5375.00
EGW Managed Services Monthly Fee for base EGW with 2500 Endpoint license.	MNGSV-EGWBAF	$1,343.75
EGW License Managed Services Monthly Fee for additional 2,500 user license	MNGSV-EGWALA	$446.13

PSAP Link Service Packages and Fees

Product Name	Item Code	Price
PSAP Link Setup Fee	PL911-SETFEE	$5,375.00
PSAP Link Annual Subscription 10,000 Calls	PL911-AP10TH	$537,500.00
PSAP Link Annual Subscription 2,500 Calls	PL911-AP2500	$174,687.50
PSAP Link Annual Subscription 500 Calls	PL911-AP0500	$40,312.50
PSAP Link Annual Subscription 250 Calls	PL911-AP0250	$22,843.50
PSAP Link Annual Subscription 100 Calls	PL911-AP0100	$10,750.00
PSAP Link Annual Subscription 50 Calls	PL911-AP0050	$6,718.75
PSAP Link Annual Subscription 25 Calls	PL911-AP0025	$4,031.25
Overage Call Rate for 10,000 call package	PL911-OV10TH	$53.75
Overage Call Rate for 2,500 call package	PL911-OV2500	$69.87
Overage Call Rate for 500 call package	PL911-OV0500	$80.62
Overage Call Rate for 250 call package	PL911-OV0250	$91.37
Overage Call Rate for 100 call package	PL911-OV0100	$107.50
Overage Call Rate for 50 call package	PL911-OV0050	$134.37
Overage Call Rate for 25 call package	PL911-OV0025	$161.25

Emergency Routing Services Setup Fees

Product Name	Item Code	Price
ERS Account Setup Fee - SMB - Up to 200 locations / 200 endpoints Includes 5 hours of Professional Installation Services	EN911-SMB2HS	$1,827.50
ERS Account Setup Fee - SMB - Up to 300 locations / 300 endpoints Includes 5 hours of Professional Installation Services	EN911-SMB3HS	$3,655.00
ERS Account Setup Fee - SMB - Up to 500 locations / 500 endpoints Includes 5 hours of Professional Installation Services	EN911-SMB5HS	$5,375.00
ERS Account Setup Fee - Enterprises (500+ endpoints) Includes 10 hours of Professional Installation Services	EN911-ERSSEF	$7,256.25
Location Manager Setup Fee	PROSR-LMSETF	$1612.50
LIS Setup Fee- Includes 10 hours of Professional Installation Services	PROSR-LISSETF	$3,225.00
ERS Branding SetupFee (Only Portal is branded) Includes 10 hours of professional installation services	PROSR-VSPBRA	$10,750.00
ERS Account Setup fee for Mitel PBX – MiVoice Business Includes 15 hours of Professional Installation Services	PROSR-MIVBSU	$10,481.25

Product Name	Item Code	Price
ERS Account Setup Fee for Mitel PBX -MiVoice Connect Includes 10 hours of Professional Installtion Services	PROSR-MICTSU	$7,256.25

Emergency Routing Services Usage Fees

Product Name	Item Code	Price
911 response center call fees The item will only be billed for calls routed to the ECRC from records that are not provisioned or in customer failure scenarios.	RE911-UNPRRC	$80.62

Emergency Routing Services Connectivity Options

Product Name	Item Code	Price
SIP to ERS using customers corporate internet connection	EN911-NETSIP	$0.00
ERS VPN Setup Fee= One time setup fee for a pair of VPN connections to the Emergency Routing Service	EN911-NETSES	$1,075.00
VPN Tunnel (Monthly Fee) Ordered by pair of tunnels	EN911-NETSER	$215.00
Network to Network Interface to Emergency Routing Service *Setup Fee* 1Gb Single Mode Fiber NNI – 2 Connections NY and LA	EN911-NETFES	$1,451.25
Network to Network Interface to Emergency Routing Service (Monthly Fee) 1Gb Single Mode Fiber NNI – 2 Connections NY and LA	EN911-NETFER	$967.50
Network to Network Interface to Emergency Routing Service (Monthly Fee) 100Mb Ethernet NNI to two Intrado data centers	EN911-NETFER	$900.00
Megaport Setup Fee Setup fee for megaport connections – NY and LA	EN911-NETMPS	$1,451.25
Megaport Monthly Fee Monthly fee megaport connections - NY and LA.	EN911-NETMPR	$430.00

Emergency Routing Services Recurring Fees

Product Name	Item Code	Price		
ERS Monthly Charge by Endpoint No pro-rata billing for records added or deleted in the current month. Each price range represents a true tier. Pricing remains fixed within each tier Example: Monthly billable based on 1,300 Endpoints: 0 - 1,000 x $0.90 = $900.00 1,001 - 1,300 x $0.60 = $180.00 Total: $1,080.00	EN911-EPOMRC	Endpoint Tier	Price per record per month	
		0-1000	$0.97	
		1001-2500	$0.65	
		2501-5000	$0.38	
		5001+	$0.27	
Enterprise 911 Service Minimum Monthly Charge - SMB - Up to 500 locations / 500 endpoints	EN911-MMRC5H		$430.00	
Enterprise 911 Service Minimum Monthly Charge - SMB - Up to 300 locations / 300 endpoints	EN911-MMRC3H		$322.50	
Enterprise 911 Service Minimum Monthly Charge - SMB - Up to 200 locations / 200 endpoints	EN911-MMRC2H		$268.75	
Enterprise 911 Service Minimum Monthly Charge - Large Enterprises - Above 500 locations / 500 endpoints	EN911-MMRCEU		$537.50	
Enterprise Endpoint - SMB Overage Fee	EN911-EPOOVG		$5.38	
		Endpoint Tier	Price per record per month	
ERS Monthly Charge by endpoint including Location manager. License price is appliable to all endpoints in the account.	EN911-EPOMRC	0-1000	$1.08	
		1001-2500	$0.75	
		2501-5000	$0.45	
		5001+	$0.35	
ERS Monthly Charge by Endpoint including Location Manager and LIS. Price is applicable to all endpoints in the Level 2 Account. *note: This is the option to use for all LIS deployments – Webex HELD, Mitel PBX even if no LM required.	EN911-EPOMRC	Endpoint Tier	Price per record per month	
		0-1000	$1.29	
		1001-2500	$0.97	
		2501-5000	$0.70	
		5001 +	$0.50	